Customer care

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You can contact customer care by submitting a ticket from our support center or by sending an email to help @ freespeech.co.uk
We do not provide a phone number for customer care service - we shall call you if required.

Before you contact customer care please make sure you have read through the support center articles fully.
Please provide the following information when you contact customer care.

Name:
Freespeech Number:
Alternate Contact Number:
A detailed problem description:

And if it's a configuration related issue
Phone Hardware/Software:
Internet Provider:
As much information about your home connection as you can including make/models:
An output from WinSTUN if your having NAT problems.: